



## **FREQUENTLY ASKED QUESTIONS**

**1. Where will Mistletoe Marketplace be held and what are the general shopping hours and admission rates?**

The 29<sup>th</sup> Mistletoe Marketplace will be held at the Mississippi Trade Mart. General Shopping hours are: Thursday, November 5<sup>th</sup>, from 11 a.m. to 9 p.m.; Friday, November 6<sup>th</sup>, from 11 a.m. to 9 p.m.; and Saturday, November 7<sup>th</sup>, from 9 a.m. to 5 p.m. General Admission rates are \$10 for Adults, \$20 for a 3-Day Pass, \$5 for Children (ages 6-12) and \$5 for Seniors (ages 60+).

**2. Where do I purchase tickets?**

Tickets can be purchased online at [www.mistletoemarketplace.com](http://www.mistletoemarketplace.com) or by phone at 1-888-324-0027. All special event tickets are limited and must be purchased online or by phone. General Admission tickets may be purchased at the door to the event.

**3. Where do I park for Mistletoe Marketplace?**

Parking will be available outside of the Mississippi Trade Mart and Mississippi Coliseum. The Shuttle, sponsored by The Cirlot Agency and Pileum Corporation and Security Support Services, will be providing free shuttle service from the parking lot to the Trade Mart. Parking is free of charge.

**4. Is accessibility shopping available?**

Guests with special needs are invited to join in the holiday excitement on Friday, November 6<sup>th</sup>, from 2-4 p.m.

**5. Is package check available? Is there an ATM?**

Throughout the events, package check will be available in the Trade Mart foyer. This shopper-friendly service is available at all times with ample space and security. An ATM, presented by BankPlus, is conveniently located in the grassy area in front of the East Trade Mart entrance.

**6. Are strollers allowed?**

No strollers or rolling carts, please.

**7. Can I purchase food and drinks at Mistletoe Marketplace?**

Food and drinks are available for purchase at Mistletoe Marketplace in the Pavilion. Food Merchants will include Miller's Grocery, Beagle Bagel, Primos Café and Newk's Express Cafe.

**8. Can I purchase decorations used at Mistletoe Marketplace?**

Decorations will be on sale at the JJJ Decorations Sales located in the Trade Mart West Foyer during shopping hours.

**9. Are there any events available for children?**

Photos with Santa (\$10 per photo) will be taken at the BC/BS Special Events Pavilion on Saturday, November 7<sup>th</sup>, from 9 -10:00 a.m. for ticket holders to the PJs children's event, and from 10 a.m.-noon for the public. **PJs, Pancakes and Waffles, Oh, My!** is a children's event for pajama-wearing kids, featuring yummy food and captivating stories, read by local storyteller Walt Grayson. Each child must be accompanied by an adult. Tickets to this event are \$15 per child, \$20 for adult (if the adult is eating). Also, the special fashion show event for "twens" and teens **Girls Just Want to Have Fun**, will be held Friday, November 6<sup>th</sup> from 3:30 – 4:30 p.m. in the Blue Cross Blue Shield Special Events Pavilion. Tickets to this event are \$20 per child and per adult for the event and are limited. Parents are not required to attend **Girls Just Want to Have Fun** with their child.